

PATENT
Customer No. 32,127
Attorney Docket No. 99-837 RCE 1

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

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Dated: April 14, 2005

Signature: 

(Christian R. Andersen)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Boris S. ELMAN et al.

Application No.: 09/539,972

Filed: March 31, 2000

For: GRAPHICAL USER INTERFACE AND) **Mail Stop RCE**
METHOD FOR CUSTOMER CENTRIC)
NETWORK MANAGEMENT)

) Group Art Unit: 2143

) Examiner: J. Avellino

) Confirmation No.: 2133

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

This Amendment is being filed along with a Request for Continued Examination (RCE) and fulfills the requirement for a submission under 37 C.F.R. § 1.114. In reply to the Final Office Action mailed October 14, 2004, and the Advisory Action mailed March 10, 2005, the period for response to which has been extended through April 14, 2005 by a three-month extension filed herewith, please amend the above-identified application as follows:

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Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment section of this paper.